

## Join Us at the October Luncheon



**JIM ALBRIGHT** (left),  
 Director, Guilford  
 County Emergency  
 Services

**JUSTIN HARGETT**  
 (right), Operations  
 Manager, Guilford  
 County Emergency  
 Services

### THIS MONTH'S SPEAKER: A PERSONAL CONNECTION



On Wednesday, Sept. 18, as GMDM members prepared for our monthly luncheon, Program chair

Wayne Ford's heart stopped beating. His wife called 911, and Guilford County's EMS responded. The paramedics were able to revive Wayne and he was transported to the hospital, where a pacemaker was implanted to regulate his heart. Now recovering at home thanks to the lifesaving EMS response, Wayne welcomes well wishes from GMDM members. Email him [here](#).

### LEND SUPPORT TO DANNY!



Longtime member Danny Rudisill, owner of Piedmont Printing & Graphics, is undergoing treatment

for pancreatic cancer. To see updates on his status and send him much-appreciated words of encouragement, please visit his CaringBridge site [here](#).

### LUNCHEON LOCATION

Don't forget: Our monthly luncheons are now at Ovations Lounge at the Greensboro Coliseum. See map, Page 5.

### ▶ THE PROGRAM

#### What Happens After You Dial 911?

If you've never had to call EMS, you may wonder what occurs in the minutes after you call for help. After GMDM program chair Wayne Ford experienced a 911 response firsthand, he reached out to Guilford County Emergency Services director Jim Albright about presenting this program for the GMDM membership. The goal: to provide the rest of us with important information about how EMS works and the procedures it follows to save lives – a topic that is very dear to Wayne's heart. (See *short story on Wayne's experience at right*.)

### ▶ THE PRESENTERS

**Jim Albright** is director of Guilford County Emergency Services, which provides numerous community functions, including EMS, Emergency Management, Fire Marshal's Office, and coordination of the County Fire system. He serves on the North Carolina EMS Advisory Council.

**Justin Hargett** is operations manager for Guilford County Emergency Services. He has worked in emergency services for more than 17 years, including service as a firefighter, a paramedic and a hazmat technician.

### ▶ THE LUNCHEON

WHEN: 11:45 – 1:00 p.m., Wednesday, Oct. 16, 2024

WHERE: Ovations Lounge, Greensboro Coliseum Complex (map, Page 5)

COST: Free with membership; \$35 for guests

RSVP: Click [here](#) to log in and register for the luncheon

RESERVATIONS REQUIRED; PLEASE NOTE ANY DIETARY RESTRICTIONS

## MESSAGE FROM THE PRESIDENT

by Jody Clayton



As we embrace the beauty of fall, I am excited to share the vibrant energy at GMDM. Our recent move to Ovation Lounge has been a resounding success, providing us with a fresh space to foster collaboration and innovation.

We are also thrilled to review applications for the GMDM Scholarship, which reflects our commitment to supporting the next generation of leaders in our field. Additionally, we welcome new members who are already making significant contributions to our organization, enriching our community with their diverse perspectives and talents.

While we celebrate these achievements, it's important to acknowledge that some of our members are facing health challenges. (See Page 1.) Let us keep them in our thoughts and extend our support during this time.

As we continue to grow and thrive as an association, let's prioritize the health and wellbeing of all our members. Together, we can create an environment that not only celebrates our successes but also nurtures each other through life's ups and downs. Thank you for your ongoing dedication to GMDM. Here's to a fruitful season ahead!

Do you have questions or comments about GMDM? Email President Jody Clayton at [Jody.Clayton@kiscosl.com](mailto:Jody.Clayton@kiscosl.com).

## Getting to Know You: New Member



### SCOTT REINECKE, COMMUNITY LIAISON

Griswold Home Care - Greensboro

**JOINED GMDM WHEN:** Griswold Home Care has been a member for quite a while. I started attending meetings after joining Griswold in early July 2024.

**WHAT PROMPTED YOU TO JOIN:** I've always enjoyed building relationships with people in the senior care industry, and GMDM seems like the perfect opportunity to do that.

**EDUCATION:** UNC-G. Go, Spartans!

**HOMETOWN/FAMILY:** I was born in Summit, NJ, and moved here when I was 5 years old, so I got here as fast as I could. My wife and I live in Greensboro with our 2 cats. My son and his wife live in Raleigh.

**HOBBIES:** Spending time outdoors, listening to music, and woodworking. (A beginner at best, I am currently a master at making expensive sawdust.)

**FAVORITE BOOK:** Anything by Edward Abbey.

**SOMETHING YOU MAY NOT KNOW ABOUT ME:** I was featured on *CBS Sunday Morning* in April 2018 in a segment titled "Dirty Money: How the government handles your mutilated currency." (Ed. Note: Scott's section of the story is a different take on the old "dog ate my homework" anecdote. View it [here](#).)

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## The Puzzler???



What famous comic strip made its debut in seven newspapers on Oct. 2, 1950?

Look for the answer in one of the ads. Then click [here](#) to email the answer and the ad in which the answer appears to newsletter editor Deanna Thompson ([deanna@thompsononline.biz](mailto:deanna@thompsononline.biz)).

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# Helpful Tips for Purchasing EHR Software

Implementing EHR software involves a significant investment of time and money, and you can't afford to get it wrong. Below are some things to consider during your evaluation process.



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GMDM rep

## My Salesperson Told Me . . .

When a salesperson tells you their software will do something, ask them to show you how it is done. This will confirm that the software does what they claim it will do, and let you know if it will work well with your practice's workflow.

## Evaluate Multiple Products

You owe it to yourself to understand what different systems offer and how the features work. EHR software should make your practice more efficient, not less efficient.

## Involve Employees in the Decision-Making Process

The practices that are happiest are those that solicit input from different team members. A provider may like the documentation side of a software product, but it may not work well for scheduling or billing (or vice versa).

## Understand how Training Is Conducted

Lack of training will lead to frustration at your practice. Does the vendor utilize a live trainer (usually online), or do they make you read manuals or watch videos? Is on-site training available during go-live?

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## Look for Support After an Implementation

Find out how support works. Many vendors don't offer live telephone support. They make the practice open a ticket online and wait for a return call, typically from overseas. This creates frustration when you have a problem and a waiting room full of patients.

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# Congratulations to Our September Prize Winners



Winners of the prizes given out at the September GMDM luncheon are: (top row, left to right) **Jody Clayton** of Kisco Senior Living, winner of the active member table prize provided by PACE of the Triad; and **Channing Pizzuto** of AuthoraCare Collective, winner of the active member table prize provided by Options for Senior America; and (bottom row, left to right) **Janice Burns** of Home Instead, winner of the Puzzler Prize, provided by Guilford Orthopaedic and Sports Medicine Center; and **Mario Singleton** of Anesthesiology Consultants of North Carolina, winner of the 50-50 drawing.



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## Donate the Puzzler Prize, and Receive a Free Info-mercial for Your Company!

Interested in receiving some publicity for your organization? At each monthly luncheon, the company providing the prize for our Puzzler Contest receives a free info-mercial during the Puzzler Presentation. One month is available in 2024 – December, which is our popular holiday luncheon. To sign up, contact Deanna Thompson at [deanna@thompsononline.biz](mailto:deanna@thompsononline.biz).



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## 1st Place

Judge's Comment:  
"Well-written. Striking and inventive layout and graphics."



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## DRIVING/PARKING DIRECTIONS FOR OUR NEW LUNCHEON LOCATION:

Ovations Lounge at the Greensboro Coliseum Complex  
1921 W. Gate City Blvd., Greensboro, NC 27403

### WHICH COLISEUM PARKING ENTRANCE TO USE:

Ovations Lounge (entrance circled in **RED** on the map below) is located near the corner of Gate City Boulevard and Coliseum Boulevard, next to the Terrace Room in the Coliseum complex.

If you are traveling to the Coliseum on Gate City Boulevard, you may use the North Entrance (circled in **GREEN** on the map below).

If you are coming from Chapman Street/Coliseum Boulevard, you should use the Service Drive entrance (circled in **BLUE** on the map below).

### WHERE TO PARK:

You may park in any of the lots in front of, or to the side of, Ovations Lounge and the Terrace Room.

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